

## PBCB Cancellation Policy:

If weather conditions cause a lesson cancellation, PBCB will try to reschedule all affected students for another lesson. In the event that the lesson cannot be made up, PBCB will offer a full refund.

If a student needs to cancel a lesson for which they registered, they should do so at least 48 hours in advance by emailing their name and the lesson information to [info@pbcg.cc](mailto:info@pbcg.cc). If email is unavailable, please call 508-945-SAIL. In this case, a refund will be offered – a full refund or 95% if the registration was done online (we can't recover our 5% online fee).

If a student cancels a lesson less than 48 hours in advance, then the student may ask for the lesson to be rescheduled, indicating what times they would be available. If there is space in another class, this will be accommodated. No refund will be issued.

If a student fails to show up for a class for which they registered, no refund will be issued, nor, under normal circumstances, will PBCB reschedule the lesson.